



## STATEMENT OF CENTRELINK'S COMMITMENT TO RECONCILIATION

CENTRELINK IS COMMITTED to working in practical ways with Indigenous peoples and their communities, Client

Departments and other Agencies to achieve integrated services which improve economic and social outcomes for Indigenous Australians.

Centrelink is committed to making a difference to the Aboriginal and Torres Strait Islander peoples through responsive high quality government services and opportunities.

Centrelink affirms the fundamental importance of reconciliation for a community which values diversity and the contribution of all people. For Centrelink, reconciliation means working with our people, Indigenous customers and their communities to deliver improved outcomes for Indigenous people.

Centrelink recognises Aboriginal and Torres Strait Islander peoples as the first Australians, with unique cultures, languages and the spiritual relationships to the land and seas.

Centrelink acknowledges the history of Aboriginal and Torres Strait Islander peoples and commits to working with Indigenous Australians to achieve:

*'A united Australia which respects this land of ours: values the Aboriginal and Torres Strait Islander heritage and provides justice and equity for all'.*

VISION OF THE COUNCIL FOR ABORIGINAL RECONCILIATION

Centrelink acknowledges the diversity and differences within and between Aboriginal and Torres Strait Islander cultures.

### **For Indigenous Australians and their communities Centrelink is committed to:**

- Acknowledge and overcome the barriers faced by Indigenous Australians in accessing Centrelink services. We will develop partnerships with Indigenous communities and agencies to improve the design, delivery and access to Centrelink services.
- Improve access to employment, education and training.
- Increase the satisfaction of Indigenous Australians with Centrelink services.
- Ensuring an Indigenous voice in developing Centrelink services, and encouraging the active involvement of our Indigenous employees in shaping future directions.

### **As an employer Centrelink values its Indigenous employees and is committed to:**

- Providing greater employment opportunities for Indigenous Australians, reflecting the indigenous customer profile in our staffing levels.
- Ensuring Indigenous employees receive appropriate support.
- Assisting Indigenous employees to fulfill their career goals through the provision of development and learning opportunities.
- Increasing our understanding of the identity and experiences of Indigenous Australians and reflecting this awareness in our internal relationships and external service delivery.

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